

## 15. THREE-YEAR LIMITED WARRANTY

The Defender carbon monoxide monitors are manufactured in Canada under stringent ISO 9001 quality management practices. The manufacturer warrants that, for a period of three years from the date of purchase, this carbon monoxide monitor will be free from defects in material and workmanship, and the factory sealed lithium batteries will power the CO monitor for at least three years. The manufacturer, at its option, will repair or replace this product or any component of the product found to be defective during the warranty period. Replacement will be made with a new or re-manufactured product or component.

If the product is no longer available, replacement may be made with a similar product of equal or greater value. This warranty is valid for the original retail or end-user purchaser from the date of initial purchase from an authorized distributor, dealer or contractor, and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service. Distributors, dealers or contractors selling Defender products do not have the right to alter, modify or in any way change the terms and conditions of this warranty.

This warranty does not cover normal wear of parts or damage resulting from any of the following: improper storage, negligent use or misuse of the product, use contrary to the operating instructions, operation in unconditioned space (below 40°F or above 100°F), disassembly, or repair or alteration by anyone other than the manufacturer or an authorized service center. Further, the warranty does not cover acts of God, such as fire, flood, earthquakes, hurricanes and tornadoes.

The manufacturer shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state.

### **Warranty Service:**

If service is required, do not return the product to your supplier. Contact our U.S. manufacturer's representative at (800) 253-1529, Monday through Thursday, from 8 AM to 4 PM MST to obtain a Return Authorization (RA) number. To assist in serving you, please have the model number, serial number, and date of purchase available when calling. An original sales receipt is required for warranty service.

Prior to returning, deactivate the monitor per the instructions in Section 13, pack carefully in a padded box, and ship freight prepaid with your original sales receipt, an explanation of the problem, and your return address.



[www.defenderdetectors.com](http://www.defenderdetectors.com)